

## **Terms and Conditions - Swim Scheme**

These terms and conditions have been created to provide all swimmers with a comfortable, safe and enjoyable experience whilst using the York Sport facilities. This agreement is made on the terms listed below and those set out on the internet and are made between York Sport ('we' or 'us') and the parent /guardian/yourself ('you' or 'your').

### **York Sport Swim Scheme**

All swimmers must comply with the terms of this agreement and our displayed poolside rules.

York Sport Village operates a 50 week scheme which runs throughout the year including the summer months. There are 2 weeks over the Christmas period where the lessons are not on. All swimming memberships paying by Direct Debit are based on this 50 week scheme however they have also taken into account an additional 2 weeks of lessons which may be cancelled for unforeseen circumstances.

All swimmers will receive a personalised wristband for the duration of the swimming lessons. A non-refundable charge of £5 for each wristband will be made on joining the swim scheme.

Membership of the swim scheme is personal to the participant and cannot be assigned or transferred to another person. The lending of a wristband to another person to enable them to gain access to York Sport facilities could result in the termination of your swimming lessons. York Sport reserves the right to charge an admission to anyone arriving at York Sport facilities without a wristband.

In the event of a non-member using a band which is not theirs, the band will be retained at reception for collection by the owner of the band. In the event of loss or theft, a replacement wristband can be purchased from York Sport for £5.

Children who are over 5 minutes late for their lessons will not be permitted to join the class. Parents are not permitted to enter the poolside during lessons.

We are not responsible for your child once their swimming lesson is over. Please ensure you are available to collect them on time.

Every child enrolled in swimming lessons through Direct Debit or block payments at York Sport are entitled to the free use of the pool during public swimming sessions provided the correct adherence to the child ratio policy. This is 1 adult and 1 child 3 years and under or 1 adult and 2 children aged 4-7 years.

Proof of free swimming for both direct debit and block members must be provided at reception when swimming during a public swimming session and must be produced if asked by any member of staff. This can be done by using your yellow wristband.

York Sport swimming lessons can either be paid by direct debit on a monthly basis or by card for a 12 session booking.

A minimum of 1 calendar months' notice from your next payment is required for cancellation of swimming lessons. All requests to cancel swimming lessons must be completed in writing and your swimming lesson wristband will be deactivated. Charges may be incurred if you do not give the required notice to cancel your swimming lessons.

Those seeking to re-join York Sport swimming lessons having previously been a swimmer will be charged for a new wristband.

If you return your wristband in a reusable condition when the participant no longer wishes to attend the swim scheme, you will be issued with a swim pass which will entitle one adult and one child to swim for free at a public swim session.

### **General Conditions**

All participants of the York Sport swim scheme must use equipment and facilities in accordance with guidance, instruction and procedures. Any wilful, negligent or deliberate damage to facilities and equipment will be charged to those responsible and could result in the termination of swimming lessons.

Participants of the swim scheme or those responsible for the participant must not behave in a disorderly, violent or rude manner which is likely to cause offence or distress to other swimmers, public or staff.

### **Sporting Dress and Footwear**

Appropriate swimwear must be worn at all times. Overshoes to be worn over outdoor footwear on the poolside. No outdoor footwear is allowed to be worn in the changing village.

### **Swim Scheme Participants**

Must shower before entering the pool. No inflatables are permitted in the pool area. Advice issued by the lifeguards and on signage displayed is for your safety and must be adhered to. During certain periods of the day, areas or all of the pool may be set aside for specific use such as public, club and aqua classes. York Sport will seek to give 4 weeks' notice of any significant pool closure of large events. Please see local timetables for specific details and conditions.

### **Non Participants**

Non participants will not be allowed on poolside unless accompanied by a member of the York Sport staff.