



York Sport Parties Terms and Conditions

These terms and conditions are intended to create a legal relationship between York Sports Village LLP (a wholly owned subsidiary of the University of York) who manages the operation of York Sports Village or the University of York who manages the operation of the Sports Centre ('York Sport') and you ('the member'). This agreement is made on the following terms.

Payment

- All parties must have a minimum of 10 children per party
- A deposit of £50 is required at the time of the booking; deposit is non-refundable.
- The remainder of the payment **MUST** be made at least 14 days prior to the party to secure the booking, failure to do so will result in the booking being cancelled.

Variations by You

- Changes to party booking i.e. adding party guests must be made 2 weeks before party (changes cannot be made after this notice period); the additional fee will also need to be made & confirmed 2 weeks before party).

Cancellations

- Deposit is non-refundable
- Refunds will not be processed when there is less than 7 days' notice.
- York Sport is not responsible for last minute cancellations, sickness and no-shows, no refunds will be given in the event of these circumstances.
- Subject to our sole discretion, cancellations due to serious illness or other serious factors may be re-booked and/or fully refunded. These will be dealt with case by case.

Liability

- We exclude liability for all or any loss, damage and/or theft of belongings.

Catering

- All catering will be provided in-house by York Sport, you are not permitted to bring your own party food and refreshments.
- The only exceptions to this are birthday cakes; you are welcome to bring your own cake. However, it is against university rules and regulations for naked flames to be lit within facility premises, therefore candles are not allowed.
- Prior knowledge and agreement is needed to cater for children with allergies or special dietary requirements, this needs to be provided 14 days before the party booking.
- York Sport provides a set menu, information on menus can be found upon request.
- Any food or drinks/ refreshments for the parents can be purchased from the café on site.
- Food will be delivered to the party room which you have hired at the time agreed on booking.

Car Park Arrangements

- Parking is available at both sites however we cannot guarantee parking for all your guests at busy times.
- Parking is free at York Sport Village and York Sport centre Monday-Friday after 6pm and during weekends. You will have to pay for your own parking using the pay and display machines during Monday-Friday 8am-6pm.
- Parking at York Sport Centre Monday-Friday before 6pm costs £1.30 per hour and £2.50 for 2 hours.

Supervision / Other areas

- Any children under the age of 8 years old should have an accompanying adult with them on a ratio of one adult to eight children. These adults must remain within the facility.
- You are permitted to decorate the food area with banners, balloons and party hats etc. However decorations cannot be stuck to the wall, you can however stick to windows.
- We provide a safe and clean environment for your party, it is requested that you do your best to leave the facilities clean and as you found them.
- We will provide you with a music system for you to use whilst in the designated food area, you must provide the music yourself and you are allowed to play other party games such as, pass the parcel in this room.
- Is everyone at the party fit to take part in the physical activity? The staff needs to know of any medical or health conditions any of the children may have prior to the start of the party.
- All children must wear appropriate clothing for activity.



Additional Terms and Conditions for Swimming Parties

To ensure the safety of all swimmers we have strict requirements concerning the ratio of children to adults in the pool.

- Under 3's = 1 Adult per child
- 4-7 years = 1 Adult: 2 children
- Over 8 years (who are capable swimmers) can go in the pool unsupervised

Maximum party capacity is 40 (Number inclusive of parents).

Please note parents are not permitted on poolside if they are not entering the water. Spectators can watch from the glass windows at York Sport Café is the ideal place to watch your child party, with an extensive menu of fresh hot and cold food, Costa Coffee and free Wi-Fi is available. Alternatively you can view from the spectator balcony.

Further Information:

- Parties take place in the 18 meter learner pool.
- Armbands are not available for hire and must be brought by the party guests.
- Children who wear nappies are required to wear swim specific nappies.
- Mixed gender changing and shower facilities are available.
- Lockers can be used but require a £1.00 refundable deposit.
- Party Guests must take a shower before entering the pool.
- Lifeguards will be on poolside throughout the course of a pool party. Advice issued by the lifeguards, and rules stated on signage displays, is for the safety of pool users and must be adhered to at all times.
- Play equipment such as Noodles, Diving sticks and balls will be provided with booking. You are also welcome to bring your own play equipment however inflatables are not permitted in the pool.