

Terms and Conditions - Swim Scheme

These terms and conditions have been created to provide all swimmers with a comfortable, safe and enjoyable experience whilst using the York Sport facilities. This agreement is made on the terms listed below and those set out on the internet and are made between York Sport ('we' or 'us') and the parent /guardian/yourself ('you' or 'your').

York Sport Swim Scheme

All swimmers must comply with the terms of this agreement and our displayed poolside rules.

York Sport Village operates a 50 week scheme which runs throughout the year including all bank holidays and school holidays. There are 2 weeks over the Christmas period where the lessons are not on. All swimming memberships paying by Direct Debit are based on this 50 week scheme however they have also taken into account an additional 2 weeks of lessons which may be cancelled for unforeseen circumstances.

All swimmers will receive a personalised wristband for the duration of the swimming lessons. A non-refundable charge of £5 for each yellow wristband will be made on joining the swim scheme.

Membership of the swim scheme is personal to the participant and cannot be assigned or transferred to another person. The lending of a wristband to another person to enable them to gain access to York Sport facilities could result in the termination of your swimming lessons. York Sport reserves the right to charge an admission to anyone arriving at York Sport facilities without a wristband.

In the event of a non-member using a band which is not theirs, the band will be retained at reception for collection by the owner of the band. In the event of loss or theft, a replacement wristband can be purchased from York Sport for £5.

Children who are over 5 minutes late for their lessons will not be permitted to join the class. Parents are not permitted to enter the poolside during lessons.

We are not responsible for your child once their swimming lesson is over. Please ensure you are available to collect them on time.

Every child enrolled in swimming lessons through Direct Debit or block payments at York Sport are entitled to the free use of the pool during public swimming sessions provided the correct adherence to the child ratio policy. This is 1 adult and 1 child 3 years and under or 1 adult and 2 children aged 4-7 years.

Proof of free swimming for both direct debit and block members must be provided at reception when swimming during a public swimming session and must be produced if asked by any member of staff. This can be done by using your yellow wristband. The yellow bands do not work outside the usual swimming lesson times.

York Sport Swimming Lessons can either be paid by direct debit on a monthly basis, or by card for a 12 session booking (Junior lessons), 7 weeks (Adult & child lessons), 4 weeks (Adult lessons).

A minimum of 1 calendar months' notice from your next payment is required for cancellation of swimming lessons. All requests to cancel swimming lessons must be completed in writing and your swimming lesson wristband will be deactivated. Charges may be incurred if you do not give the required notice to cancel your swimming lessons.

Direct debits may be frozen in cases of injury and illness, accompanied by a medical note. In these instances the lesson place will be retained by the attendee. In any other instance the place will be lost in the same lesson for the duration of the direct debit freeze, with no guarantee the same place will be available in a lesson when the direct debit automatically restarts.

Those seeking to re-join York Sport swimming lessons, having previously been a swimmer, will be charged for a new wristband, unless you still have your old wristband.

General Conditions

All participants of the York Sport swim scheme must use equipment and facilities in accordance with guidance, instruction and procedures. Any wilful, negligent or deliberate damage to facilities and equipment will be charged to those responsible and could result in the termination of swimming lessons.

Sporting Dress and Footwear

Participants of the swim scheme or those responsible for the participant must not behave in a disorderly, violent or rude manner which is likely to cause offence or distress to other swimmers, public or staff.

Swim Scheme Participants

Appropriate swimwear must be worn at all times. Overshoes to be worn over outdoor footwear on the poolside. No outdoor footwear is allowed to be worn in the changing village, shoes should be removed and placed on the shoe rack or in a locker.

Must shower before entering the pool. No inflatables are permitted in the pool area. Advice issued by the lifeguards and on signage displayed is for your safety and must be adhered to. During certain periods of the day, areas or all of the pool may be set aside for specific use such as public, club and aqua classes. York Sport will seek to give 4 weeks' notice of any significant pool closure of large events. Please see local timetables for specific details and conditions.

Non Participants

Non participants will not be allowed on poolside unless accompanied by a member of the York Sport staff.